



Camden COO-L Prepaid MasterCard® for young people



How the prepaid card works

The Camden COO-L MasterCard can be used to make payments in the same way as bank cards. It can be used in Camden for positive activities such as gym sessions, theatre and cinema.

All prepaid information can also be found on the COO-L website under the prepaid tab at COO-L.com (click on the Camden link to visit the COO-L website). You can also login to your account to check your balance and monitor which activities you have taken part in.

You will receive a monthly allowance of £15 which will be uploaded onto your card each month until the end of pre-paid scheme on 31 March 2012. Bursary money can be carried over to a maximum of £80.

Parents have an option to top up your allowance - please contact the prepaid helpline: **020 7125 0304**. Each time your parent/guardian calls he/she will be asked a security question.

All activities are logged once you have paid with your prepaid card. Your parent/guardian can monitor which activities you take part in.

What does the card cost?

The card is free. However, there will be charges for some transactions that will be taken from your prepaid allowance.

The card is issued by Transact Network under a licence by MasterCard International Incorporated. MasterCard and the MasterCard Brand Mark are registered trademarks of MasterCard International Incorporated.



How to pay for an activity

Step 1: Choose activity list from COO-L website.



Step 4: On acceptance you are free to carry out the activity.



Step 2: Call or go directly to activity and provider will process card payment.



Step 3: Give card details to provider or enter your 4 digit PIN.



The card is issued by Transact Network under a licence by MasterCard International Incorporated. MasterCard and the MasterCard Brand Mark are registered trademarks of MasterCard International Incorporated.

The card is protected through chip and pin. Some providers accept payment over the phone. To do this quote the number at the front of card.

Please make sure that you contact the providers listed on the COO-L website before you book and pay for an activity. Transactions will only be authorised if there is enough credit in your account.

It is very important that you keep your COO-L Prepaid MasterCard® safe at all times. You must never give your card to anyone or share your pin number with anyone else.

For further information please log onto **COO-L.com** - click on the Camden link and then on the prepaid card tab.

Please read the following thoroughly

You can only pay for an activity if you have enough credit in your account. Please note that prepaid cards cannot be used for buying goods and making cash withdrawals or to pay for any activity outside the UK.

Where can I use my prepaid card?

As a prepaid card holder you can take part in positive activities in Camden displaying a MasterCard Brand Mark®. If you take part in any activities advertised on the COO-L website which displays the MasterCard acceptance mark, you can pay for them using your prepaid card at a discounted rate. Please see list below of some possible activities you can take part in.

For COO-L activities visit **COO-L.com** and on click on the Camden link.

Castlehaven Youth Club

Type of activities: free activities, including games, sports, street dance and cooking open to all young people with disabilities.

Duke of Edinburgh's Award

Type of activity: a DofE programme is a real adventure from beginning to end. You can do programmes at three levels, Bronze, Silver or Gold which lead to a Duke of Edinburgh's Award. Go to the COO-L website for more details.

GLL

Type of activity: gym sessions at Swiss Cottage Leisure Centre, Mornington Crescent and Oasis Sports Centre.

Hwarang Ltd

Type of activity: membership Taekwondo lessons.

KCBNA

Type of activity: under 16s arts, music, drama and project-based sessions.

Let Me Play

Type of activity: Let Me Play membership, free activities such as cinema, Thorpe Park, London Dungeon, Let Me Play residential trips.

The Pirate Castle

Type of activity Canoeing & Kayaking plus Canal Boat Trip.

Talacre Sports Centre

Type of activity: basketball, trampolining, and table tennis.

NB: Please note that you need to contact the provider before you attend any activity advertised on the COO-L website to confirm your booking.

Visit **COO-L.com** for provider contact details.

Other activities on offer

- Alexandra Palace Ice Rink
- Cinema - any in United Kingdom
- London Dungeon
- London Eye
- London Zoo
- Madame Tussauds
- Roundhouse Studios
- Science Museum
- Tower of London
- Theatre - any in UK
- Shapes Articulate - Activities for disabled young people visit www.tickets.shapearts.org.uk for more information.

Finding out more

If you would like some more information about the Camden COO-L Prepaid card please contact:

COO-L office

Integrated youth support services

Children, schools and families

Camden Council

Ground floor detached office

218 Eversholt Street

London NW1 1BD

Freephone **0800 5999 575**

Email: Prepaidcoo-l@camden.gov.uk

Published July 2011.

Produced by the communications team (design, print and copy) 1746.10 10/11 020 7974 1985

The card is issued by Transact Network under a licence by MasterCard International Incorporated. MasterCard and the MasterCard Brand Mark are registered trademarks of MasterCard International Incorporated.